



Locating Serial Numbers on Omnicell Products

CG-01327 Rev-A



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Contact Omnicell

Omniceil, Inc. • 500 Cranberry Woods Drive • Cranberry Twp, PA 16066 • (877) 415-9990 • <http://www.omnicell.com>

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PakPlus-Rx®	i.v.STATION™	PandoraVIA™	ProServ1™	SAFETYMED®
PROmanager-Rx®	i.v.STATION ONCO™	OptiFlex™	ROBOT-Rx®	Medshelf-Rx

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At Omnicell, we strive to provide exceptional customer service and support. We understand that encountering technical issues can be frustrating, and we are here to assist you every step of the way.

In response to the recent inquiries, we have received regarding Serial Numbers, we have prepared this guide to help you locate Serial Numbers quickly and efficiently when submitting tickets with the Omnicell Technical Assistance Center (TAC) Team. Please ensure to have these Serial Numbers available when creating tickets so we can determine the level of support/assistance required.

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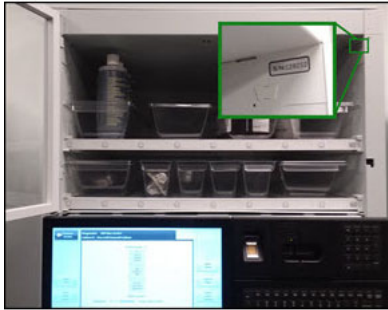
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Point of Care Cabinets

Full-Height (Tall) Cabinet

The serial number is located in the upper right-hand corner of the cabinet, above the console, behind the plexiglass door.



Half-Height and Quarter-Height Cabinets – XT

On half-height and quarter-height XT cabinets the serial number is on the right-hand side of the cabinet in the lower left-hand corner.



Half-Height Cabinets – G4/G5 (OmniRx)

On G4/G5 half-height (OmniRx) units, the serial number is at the front of the unit in the lower right-hand corner.



Tabletop Cabinets – G4/G5 (TT)

On G4/G5 tabletop (quarter-height) cabinets, the serial number is on the front of the unit, in the bottom right-hand corner.



Anesthesia Workstations

On Anesthesia Workstations (AWS), the serial number is located just below the work surface on the left-hand side.

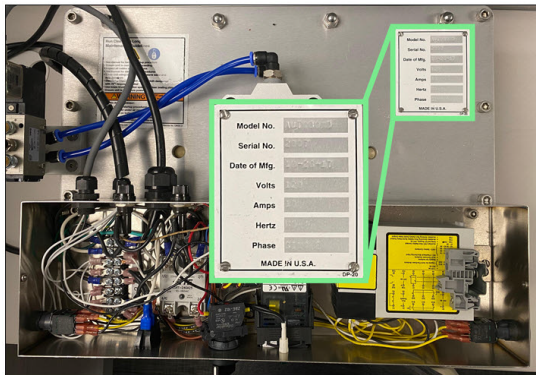


Cabinet – No Tag

Central Pharmacy

Autobond

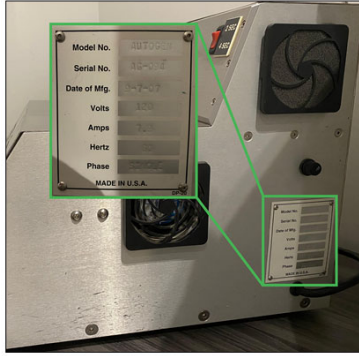
The Autobond serial number is located on the top of the unit.



Autobond unit shown with eBox cover removed.

Autogen

The Autogen serial number is located on the lower right corner on the right side of the unit.



Controlled Substance Manager (CSM)

Both Controlled Substance Manager (CSM) and Central Pharmacy Manager (CPM) previously shipped on Cybernet All-in-One workstations, where the serial number is located on the back of the monitor in the lower right corner.



CPM and CSM now ship on Onyx workstations instead.

Central Pharmacy Manager (CPM)

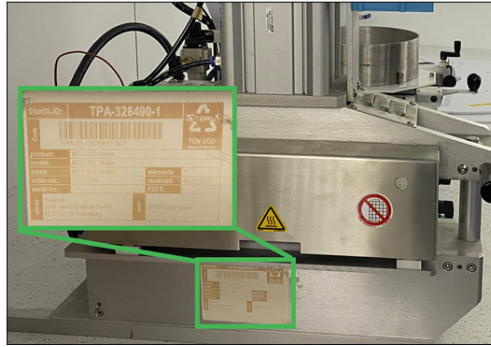
Both Controlled Substance Manager (CSM) and Central Pharmacy Manager (CPM) previously shipped on Cybernet All-in-One workstations, where the serial number is located on the back of the monitor in the lower right corner.



CPM and CSM now ship on Onyx workstations instead.

MTS-350 and MTS-500

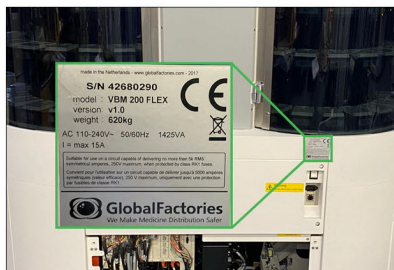
Serial numbers for the MTS-350 and MTS-500 are located on the left side of the unit.



MTS-350 shown.

VBM

The VBM serial number is located on the back of the unit, above the power switch.



Carousels

Kardex Megamat MedCarousel 350

The serial number for Kardex Megamat 181 and 350 carousels is located on a silver placard under the posting board.



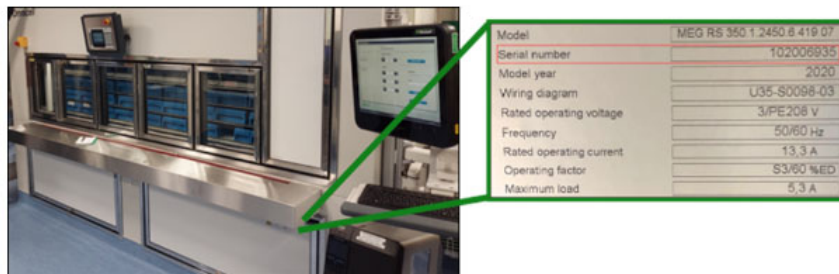
Kardex Megamat MedCarousel 181

The serial number for Kardex Megamat 181 and 350 carousels is located on a silver placard under the posting board.



Refrigerated Carousel

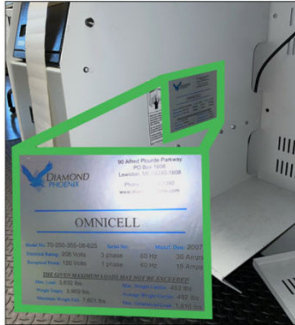
The serial number for Kardex refrigerated carousels is on the lower right front of the machine, under the posting board.



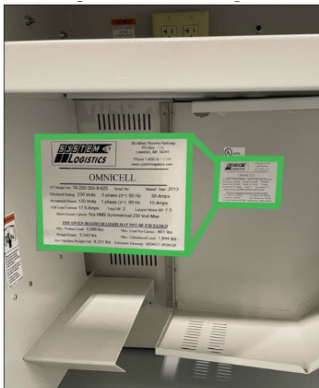
System Logistics/Modula Carousel

Serial numbers for System Logistics/Modula carousels are located either:

- On a placard on the right side of the carousel, near the control panel bulge.



- Inside the right-hand door of the bulge below the posting board.



Robotics

AccuFlex

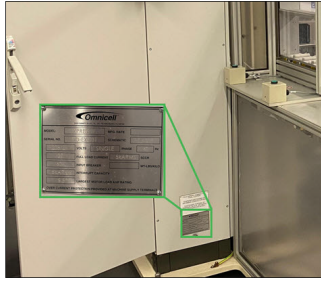
AccuFlex 2 and 3 serial numbers are located on the right side of the unit, near the bottom.



AccuFlex3 shown.

E2

The E2 serial number is located on the back of the unit, near the PNP door.



E3

The E3 serial number is located the right side of the unit, behind the tinted plastic cover next to the door.



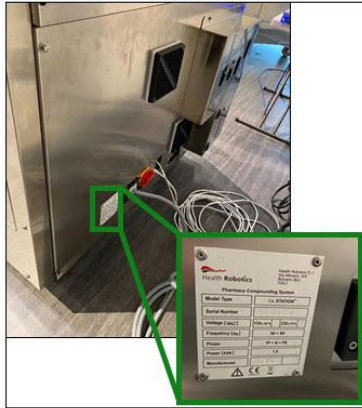
i.v. SOFT Assist

The i.v.SOFT Assist serial number is located above the main power switch on the rear of the device.



i.v. STATION and i.v. STATION ONCO

The serial number for an i.v.STATION or i.v.STATION ONCO is located on the lower panel at the rear of the unit on a stamped plate next to the main power switch. The serial number will start with either HR, HRS, or THS.



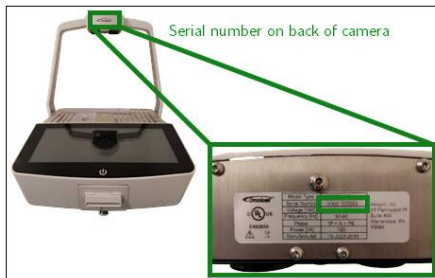
IVX Station

The IVX Station serial numbers is on the back of the device on a sticker located to the right of the main power switch. The serial number starts with IVXS.



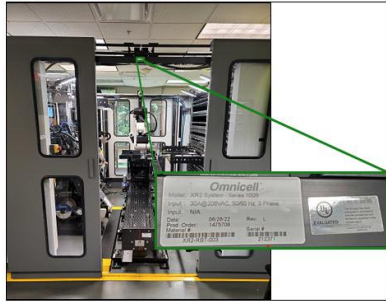
IVX Workflow

The IVX Workflow serial number can be found behind the camera arch. The serial number will be displayed starting with IVXW.



XR2

The XR2 serial number is on the black rail normally hidden behind the XR2's end doors.



XR2 Bagger

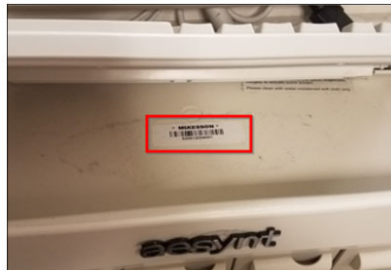
The serial number is located next to the service port, to the left of the bagger screen behind the main door.



Legacy Aesynt Cabinets

AcuDose-Rx Cabinets

The serial number is on a sticker on the cabinet under the keyboard.

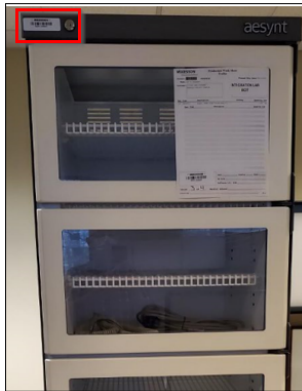


Alternatively, use keys to remove the back panel. The serial number is on a sticker to the right of the Spine Board.

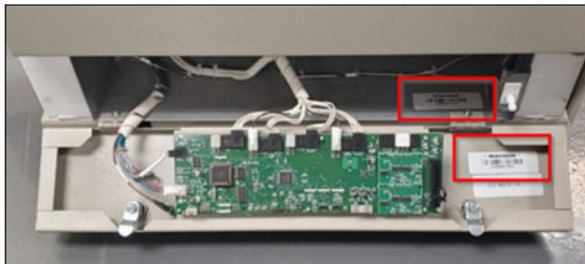


Supply Tower

For Supply Towers, the serial number is located on the front of the tower near the top corner.

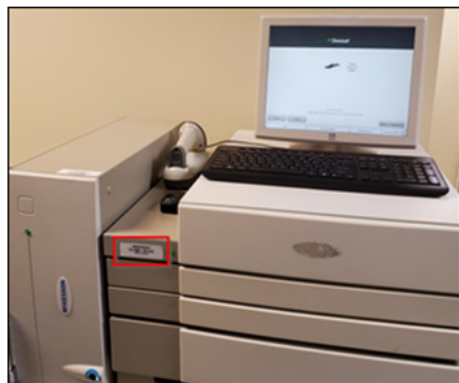


Alternatively, you can use keys to open the electrical panel on the bottom of the cabinet and find the serial number inside (same for both NarcStation and Supply Towers).



Small AUX Cabinets

For small Aux cabinets, the serial number is on the front and to the upper left of Drawer 1.



Small Main Cabinets

For small Main cabinets (Mini Mains), use keys to open the PC section enclosure and find the serial number sticker.

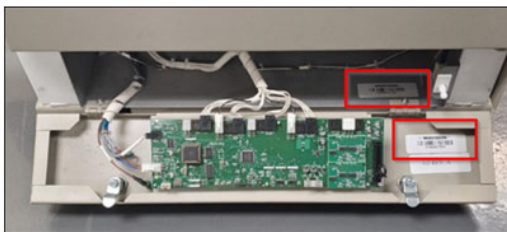


NarcStation

For NarcStation, the serial number is located on the front of the Narc tower near the top corner.



Alternatively, you can use keys to open the electrical panel on the bottom of the cabinet and find the serial number inside (same for both NarcStation and Supply Towers).



Remote Lock Control Box

For the AcuDose-Rx Remote Lock Control Box, the serial number is located on the outer left side.



Cabinet – No Tag

Legacy Aesynt Central Pharmacy Bulk Packager

The serial number is located on the back of the Bulk Packager near the power switch.



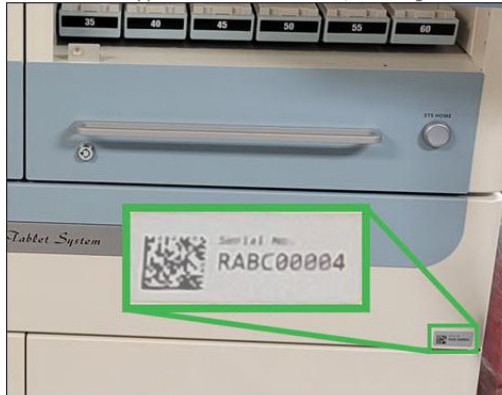
PACMED

The serial number on a PACMED machine may be located in one of several places (the SN location changed over time).

The back of the machine, near the power switch:



- The front of the upper section of the machine, on the right:

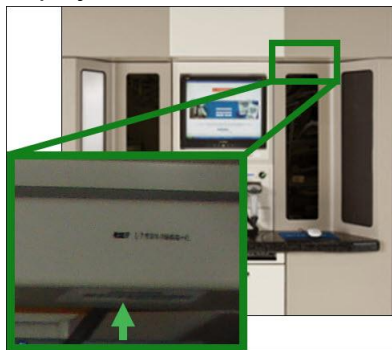


- The inside left of the machine's lower section:



PROmanager-Rx

The serial number for PROmanager-Rx is in the upper right corner of the frame above the display.



DOS ROBOT-Rx

The serial number for DOS ROBOT-Rx is on a small silver plate near the robot breakers.



Windows ROBOT-Rx

The serial number for Windows ROBOT-Rx is on a plate inside the Control Cabinet door near the top.



Other Omnicell Products

Flex Lock

Located on the side of the flexlock



AIO

Located on the back of the monitor.



Scanners

Located on the Bottom of scanner



Printers

Located on the back of the printer (must come out of the box to see)

