How Can You Better Manage

## Controlled Substances In Your VA Facility?

Keeping track of controlled substances can be a **real challenge**<sup>1</sup>



Diverted for personal use









Sold on Simply disappeared



**Drug losses** or **theft** at federal hospitals<sup>1</sup>:

**272**incidents in 2009

**2,926 incidents** in 2015

**2,457**incidents in 2016

## - Drug diversion at a VA facility:

4,000
Oxycodone

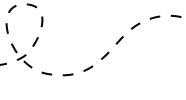
3,300
Hydrocodone

308 oz.
Promethazine

with codein syrup

14,000+ Viagra and Cialis pills

Pharmacy technician **used his VA access** to a medical supplier's web portal to **order and divert**<sup>3</sup>





\$77,000 for the facility

\$160,000+

How does this affect the community?

Opioids released for illegal use

Patients did not get their medications

**Nonadherence** to Veterans Health Administration policy at select facilities<sup>2</sup>



Lacked preventive procedures for missed inspections



Written procedures **did not fully include** the 9
VHA program requirements



Lack of training on required inspection procedures



## **GAO recommendations** for VA medical facilities<sup>2</sup>



Establish an additional control procedure

2

Periodically compare facility inspection procedures to VHA's policy requirements 3

Improve training of controlled substance coordinators



Design and implement a process to address nonadherance with program requirements



Review facilities' quarterly trend reports for nonadherence



Establish and implement a review process to comply with VHA's policy requirements

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